



Habitat
for Humanity®
of New Castle County

Recruiting and Training Effective Mentors

Building decent, affordable housing since 1986

We seek to put God's love into action by building homes, communities and hope

Where to Start?

Do you have the capacity to manage a committee ?

- Training
- Monthly meetings
- Different personalities

Create a Job Description

Responsibilities:

Part of the responsibilities of the family support committee is to report monthly to the Senior Director of Programs and the Homeownership Program Manager with an update of their support family and working with families through:

- Sweat Equity
- Homeownership education
- The closing process
- Adjustment to new responsibilities
- Continued partnership (post settlement)

Qualifications:

Good listeners and relationship builders

- Sensitive to and experience with other issues that may result from living with a limited income (such as a lack of education, improper nutrition and health care, debt, relationship strains, low self-esteem, anxiety, frustration).
- Budget planning skills helpful
- Two-year commitment, 3 to 6 hours per month.
- Meet once a month for Family Support Meetings (via Zoom)

Recruitment

- Senior Centers
- Current Corporate Partners
- Habitat Homeowners
- Social Media
- Churches
- Non Profit Partners

Training Support Partners

- All Support partners should be knowledgeable about the process to be approved and program requirements after approval
- Training should be held for the committee annually and ongoing as you bring on new partners
- Support partners are mentors they are not a QLO be sure to define the difference with the support partner

Partner Support

Family Support Partner & Prospective Homeowner Communications

These questions are designed to ensure engagement amongst family support partner and prospective homeowners and their status with sweat equity and program requirements. We ask that you schedule a phone call with your family partner each month as part of your Family Support Committee duties.

This information will help us gauge our communications with the prospective homeowners.

Prospective Homeowner name: _____

1. Have you completed any sweat equity hours this month?
2. How many sweat equity hours have you completed or scheduled this month? (Goal 14)
 - a. If not:
 - i. What is prohibiting you from scheduling your hours?
 - ii. Have you been communicating with Beverly or Maritza?
 - iii. What can I do to help?
 - b. If so:
 - i. How has your experience been at the ReStore?
 - ii. How many hours are you completing a month? (Goal 14)
3. Have you been meeting with your Stand By Me Coach?
 - a. Have you seen a difference in your finances?
 - b. Have you learned anything new?
4. Have you started saving for settlement? (Goal \$3,500-\$4,000)
5. It was nice catching up. Let's schedule our next phone call.

Monthly Meetings

During the monthly support meetings your sessions should provide training that enhances any financial empowerment sessions that you are currently supporting.

- Wills
- Civic Engagement
- Homeowners Insurance
- Retirement 401K
- Budgeting/Bean Game
- Settlement Class

Resources

My Habitat

<https://hfhi.sharepoint.com/sites/HomeownerandMortgageServices/SitePages/Homeowner-Support.aspx>

Bean Game

https://www.extension.iastate.edu/4h/files/page/files/bean_game.pdf



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